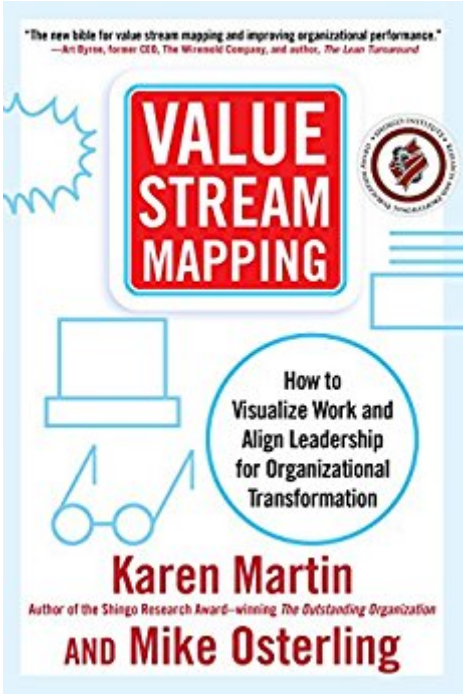
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Value Stream Mapping: How To Visualize Work And Align Leadership For Organizational Transformation (Business Books)



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Synopsis

The first of its kindÃ¢â ¬â •a Value Stream Mapping book written for those in service and office environments who need to streamline operationsValue Stream Mapping is a practical, how-to guide that helps decision-makers improve value stream efficiency in virtually any setting, including construction, energy, financial service, government, healthcare, R&D, retail, and technology. It gives you the tools to address a wider range of important VSM issues than any other such book, including the psychology of change, leadership, creating teams, building consensus, and charter development.Karen Martin is principal consultant for Karen Martin & Associates, LLC, instructor for the University of California, San Diego's Lean Enterprise program, and industry advisor to the University of San Diego's Industrial and Systems Engineering program.Mike Osterling provides support and leadership to manufacturing and non-manufacturing organizations on their Lean Transformation Journey. In a continuous improvement leadership role for six years, Mike played a key role in Square D Company's lean transformation in the 1990s.

Book Information

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Customer Reviews

Great nuts-and-bolts guidance on how to analyze process starting "mile wide and inch deep" to find the real bottlenecks and error sources before going "inch wide and mile deep" to solve problems

The metrics defined in the book will be very helpful to assess the health of the process. Discovery of waste and opportunities to improve is exhibited very well in the book.Value for money

This book is awesome! I'm an Industrial Engineer and this is definitely one of my personal "lean" library favorite. If you want to become a VS mapping master, you should buy this.

In Learning to See by Shook and Rother, I learned how to illustrate a manufacturing process or value stream to illuminate the waste in that process. Keyte and Locher helped me refine the tool and apply it to non-manufacturing environments in The Complete Lean Enterprise: Value Stream Mapping for Administrative and Office Processes. Armed with these basics, I've led many mapping events, and being honest, some were successful while others were not.Value Stream Mapping by Karen Martin & Mike Osterling is the missing piece that will help me go from how-to-map to how-to-be-more-successful in helping with the continuous improvement efforts in my organization. Learning how to have conversations with upper management, using value stream maps as the vehicle for strategic talks, was an aha moment for me and something I hadn't found in other books.I would recommend this book to all change-agents, and all mappers (beginners and experienced). For those organizations that have the wall-decorating, unused value stream maps gathering dust, this book will help put the value-add back in value stream mapping.

This is a excellent book. Clearly defines where and how value stream mapping should be used; step by step guidance on how to do it; and the potential organizational organizational challenges you may run into (and how to proactively manage them). Clearly written so that anyone can understand and internalize the concepts. It articulates all the critical elements of the who, what, and why behind values stream mapping initiatives.

Nice

Awesome book on value streaming.

Great reference for leading Value Stream Mapping exercises, especially in a service related environment.

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